

Virginia Premier Elite Plus and Virginia Association of Community Services Boards

Our mission: To inspire healthy living within the communities we serve with a focus on those in need. We do this through: Innovation, Strategic partnerships, Industry leading health care, and The power of VCU Health.

CCC Plus Implementation Progress



STANDARD IMPLEMENTATION HURDLES:

It's a new program, there are new benefits, and new staff. More specifically,

- Coordinating care between dual and non-duals with other MCOs
- Authorization letter correspondence
- The continuity of care period is coming to an end
- Managed Long-Term Services and Supports rolling out in conjunction with Community Mental Health Rehabilitative Services

CARE COORDINATION PARTNERSHIP

- We reach out to individual Community Service Boards (CSB) when members identify where they receive their services.
- We attend Virginia Community Service Boards workgroup meetings to facilitate collaboration.
- If a member uses CSB services, our care coordinator will reach out to the CSB to identify the care manager. We will then invite the care manager to join the member's Individualized Care Team, and ask them for input on the Individualized Care Plan. The ICT agendas are sent out two weeks prior to the ICT meeting, along with call-in information.
- We can accompany the provider services representatives when they visit CSBs. We'll provide an in-service on what we do in care coordination, and how we can continue to partner.

Value Based Purchasing



STRATEGY

Our Value Based Purchasing (VBP) strategy is aligned with the objective of: improving the patient experience of care, improving the health of our populations, and reducing the per capita cost of health care.

APPROACH

Our approach to contracting is to: leverage existing relationships, work toward expanding existing programs to more advanced payment models, and identify new partners that will move us toward our dual objective of moving payment models along the value based continuum while continuing to deliver high quality care.

MEASUREMENT & MONITORING

We have a team and committee dedicated to evaluating the outcomes and effectiveness of our VBP partnerships. We try to standardize measurement across all agreements (when applicable) to compare models, and we also use predictive and cohort modeling to evaluate performance.

Our VBP team meets with partners at least quarterly to review performance.