

Optima Health Community Care

VACSB Conference May 2, 2018

CCC+

The journey is never ending. There's always gonna be growth, improvement, adversity; You just gotta take it all in and do what's right, continue to grow, continue to live in the moment.”

Antonio Brown





4/30/2018

Progression of Opportunities

- Care Coordination
 - Building new relationships
 - Starting to show more collaboration
 - Building partnerships
- Claims
 - Removing barriers and updating processes to include the nuances of CMHRS and MLTSS
- Authorizations
 - Working on smoothing CMHRS auth process
 - Hiring more LCSW and UM workers

Innovation

- Learning each day more and more of what you already know
- Behavioral Health Homes
- Standardization
- Enhanced Care management
- Community Initiatives to address the social determinants
- Learn how to operationalize effective social change by breaking down the silos and building a holistic integrated care systems
- Value Based Payments

Optima Health Value Based Payment Overview

- Optima Health considers value-based payments (VBP) to be a crucial part of our Medicaid strategy to incentivize providers to offer cost-effective care that achieves the best possible health outcomes
- Our implementation and development strategy for VBP follows the Alternative Payment Method (APM) framework developed by the Health Care Payment Learning and Action Network (HCP-LAN)
- We have developed our strategy out of our experience across all lines of Optima Health business, including Medallion 3.0, Commonwealth Coordinated Care Plus (CCC Plus), Medicare, and commercial plans.

Optima Health Value Based Payment Implementation Plan

- We want to remain competitive with our VBP programs and believe that the right approach toward accomplishing this objective is as follows:
 - Define shared quality & performance outcomes to help define the value based program components [leveraging the Behavioral Health Quality Committee and other workgroup(s)]
 - Identify partnership opportunities best suited for these programs
 - Establish contractual agreements with providers
 - Develop and execute a comprehensive VBP training program
 - Deploy cloud-based technology to support quality and performance goals
 - Conduct monthly VBP program monitoring

**Thank you for all you do every day to
make the lives of our members move
forward in their recovery and to reach
their goals.**