

Questions and Comments from MLMC Training for IDD & Waiver Experts

Question	Proposed Answer
SC/CM	
Can DD Case Management agencies also provide Services Facilitation? For the same person?	DMAS is confirming that the answer is yes.
When licensed providers add services under the redesign – if they receive a conditional license for the new service – will the SC have to move individuals that weren't ECM into ECM due to that provider's conditional license? This may cause a large increase in works loads to increase their face to face visits. Can this requirement be relaxed while providers are adding new services? Potentially relaxed for 6 months to a year?	Enhanced Case Management is a DOJ-related question rather than a waivers redesign question. This question has been referred to Quality Management & Development, the DOJ Advisor and Office of Licensing staff.
VIDES	
Response can vary depending on the evaluator, so what is the guidance to manage this?	The instructions in the VIDES are more explicit than the previous LOF; however any assessment is prone to variation across evaluators.
Can the individual use a calculator for the simple math question?	No, based on the intent of the question, the individual may not use other supports.
What credentials are needed for determining a DD diagnosis?	Those credentials appropriate for the diagnosis of the qualifying condition.
Will the developmental milestones still be required for under age 6?	No, however, we are considering finding an evaluation for children under the age of 3.
Amendments say 2 categories must be met – is it 2 or 3?	Three categories must be met in the VIDES for be functionally eligible for the DD Waivers.
WSAC	
Will there be any recusal process if the WSAC member knows somebody in consideration for a slot?	Yes/ This will be added to the training.
Will each WSAC operate the same?	Yes.
Please include in training for regional or shared WSACs specific guidance around issues of confidentiality across CSBs, and clarify that slots allocated to boards will remain with that board and cannot be allocated to others.	Will train on this and provide guidance. It is not possible to give one board's slots to another board.

Wait List	
Need written clarification that anyone being put on the waitlist would accept services within 30 days. If they would not accept, they should not be put on the waitlist.	The additional clarification about 30 days will be added to the checklist. Guidance will be available from the RSSs.
Slot Assignment	
How do we decide who gets which waiver when slots are awarded? How do people get sorted into the different waivers?	The person's needs and desires should drive them toward a particular waiver. A transition workgroup will help sort through the remaining issues.
How will individual move between Waivers and will these go to the WSAC?	This will be part of the slot assignment guidance to be developed. A transition workgroup will help sort through the remaining issues.
Who is managing reserve slots within DBHDS?	Division of Developmental Services
How does slot allocation proceeds when a person does not want or need the available waiver slot?	This will be part of the slot assignment guidance. A transition workgroup will help sort through the remaining issues.
Eligibility	
Will there be any clarification with the new definition of DD, specifically with physical disabilities; CP, epilepsy and Autism have been mentioned – What physical disabilities would be excluded? Blindness, deafness and unable to speak?	Virginia uses the definition of DD that was approved by the General Assembly last year. More guidance is forthcoming on assuring diagnostic eligibility. It would not be reasonable to have a list of all eligible developmental disabilities.
Levels and Tiers	
How will levels be determined and communicated to SCs, families, and providers?	A DBHDS data person is gathering needed information and working with HSRI to proceed with level assignments. It is expected that the level assignments will be incorporated into the WaMS. An alternate method may be used prior to WaMS if necessary by July 1 st .
Will we get information prior to July 1 or do we assume our guess is accurate regarding the level the individual has been assigned?	Yes, for individuals who have their SIS completed in time for assignment. Others will be handled on a case-by-case basis.
Day Services	
Can we work with OL to have one license for various day services?	Day services licenses are separate because the requirements across the services vary.
Will we need 2 ISAR's and 2 ISPs when providing the new services;	A small interagency workgroup will be reviewing whether one Plan for Support (Part V of the ISP) is appropriate when the individual is receiving the different types of day services from the same provider.

	WaMS training will be coming soon regarding the authorization process.
Can Community Coaching be utilized with Day Support staff for higher level needs?	No.
Could a volunteer be a community coach?	No, but a volunteer can be a natural support for spending time in the community.
If a person has hours authorized for center based day support for morning and afternoon, and community engagement in between, and chooses to not go out one day, is that flexibility allowed?	Yes, authorizations will allow for more flexibility in use of different day services. How this will work will be considered within the parameters of the authorization system.
How are staffing ratios determined for Group Day Services?"	Under the new waivers, expectations are that this service should not be provided at more than 1:7, but supports should be sufficient to individual needs.
Can the same person who provides job coaching also provide work assistance? I would also assume job coaching and work place assistance cannot be billed simultaneously?	Cannot be the same person providing the services, but can be provided, thus billed, at the same time.
When taking individuals into community for community activities, can we bill for transportation to and from the activities?	Once in the van/car, billing can proceed for the community-based services, but there are limitations on the amount of time during transportation. The time should correlate to the activity and the options available.
Will Logisticare provide transportation for a person who has Supported Employment on a day their job coach is not scheduled to be present at their job?	No. And non-medical transportation services is deferred until July, 2017, so no changes from current requirements.
Crisis Services	
How is Crisis Supervision provided under the new waivers?	Crisis Supervision may be provided by providers of Crisis Support Services.
What is the basis for the license for Community Crisis Services?	Providers of Community-Based Crisis Supports can hold the following DBHDS licenses: Emergency Services, Residential Crisis Stabilization, Outpatient Service, or Non-Residential Crisis Stabilization Services.
For crisis services, if we have requested 60 days, but 60 days are not all used, how do you handle the non-used days?	Getting clarification from preauthorization on submitting ISARs.
Residential Services	

Can a provider provide Supported Living services to a person who has their own apartment or home?	No. Supported Living is a service provided in provider-operated settings.
Is “family as provider” still an issue for DMAS and OL? How do we support going forward?	Service descriptions state when a family member can or cannot provide the service. There will still need to be justification and documentation that there are no providers available for the service. This might not be required for Shared Living, need to confirm with DMAS, but would still be needed for other services.
Could the Shared Living agency be a DBHDS-licensed group home and find someone to be the roommate?	Licensing will need to provide clarification.
Could you provide In-Home with a child and 2 other neighborhood children?	This would be considered on a case-by-case basis during preauthorization.
Please send guidance information on leases.	Eric Leabough and his staff are available to assist.
How will DSS approved adult foster care home be able to bill for group home residential?	This is not new; there are a very few number of providers in the state. A small number of local DSS offices in Virginia offer adult foster care.
Who will be the point of contact about DSS-Foster care homes in reference to group residential?	Differs from locality to locality. Some localities do not permit waiver services in their foster care homes.
Will there be a list of providers indicating approved foster care vendors for group home residential?	No. There are few in the state. See above.
Medical and Behavioral Services	
Who decides that a duty can be delegated?	The delegating nurse, per the Nurse Practice Act.
Is there a limit of hours that may be authorized for PD nursing?	No limit in the waivers amendments. The physician will order the amount of hours necessary.
Additional Options	
Can a parent or other family member provide the non-medical transport and bill?	Service deferred.
Can an individual access Transition Services to move from family home to own home?	No.
Can Environmental Modifications be authorized and used prior to a person moving into their own apartment or home (when the modifications are the barrier to moving)?	This would be considered on a case-by-case basis during preauthorization.

Are PERS available in cluster homes and group homes?	No.
Integrated Supports and Calendar	
We are unclear of the purpose of this calendar? Is the goal to eventually tie these to service packages?	The calendar is first a person centered planning tool. It is intended to be a part of the planning process to guide conversations regarding what an individual wants his or her good life to look like. It helps with having critical conversations that focus on the individual. It is also the first step in providing a means to develop service authorizations. It will be used as tool for DBHDS to analyze service packages and eventually for SCs to work with individuals in building their service packages.
HCBS Regulations	
Do the HCBS settings regulations apply to ICF/IIDs?	The HCBS Settings Regulations do not apply to ICF/IIDs.
If an individual chooses to stay with a provider who does not come into compliance do they lose their waiver?	Not in the Code of Federal Regulations, but has been discussed with CMS. Individuals will either need to move or pay for those services by another means.
What is DMAS doing regarding the HCBS settings rule?	There is a comment period running until April 7 th , please review the Statewide Transition Plan and offer comments.
If individuals have to move, will we use the same process as TC Discharges?	The process will be defined in the final plan that is submitted to CMS. Please offer suggestions during the public comment period through April 7 th .
Additional Questions	
Can we get a new choice form that is user friendly?	Update in process. Information needed on what makes something user-friendly.
Will WaMS allow you to run a report to check on ISARs that are getting ready to expire (along with individuals name, provider-services and dates)?	There will be more sophisticated reporting abilities available in WaMS than in IDOLS.
With the new rates in effect July 1 will there need to be new ISARs completed?	WaMS will accommodate all of the new services.
When will there be a new waiver manual?	Expected by the end of this calendar year.