

**Virginia Association of Community Services Boards  
2018 Public Policy Conference  
October 3-5, 2018 Hotel Roanoke & Conference Center  
Conference Schedule**

<b>Wednesday, October 3, 2018</b> (Breakfast on Own)		<b>ROOM</b>
<b>9:30 am</b>	<b>Exhibit Center and VACSB Registration Desk Open</b> Enjoy coffee in the Exhibit Center and thank our supporters!	<b>Crystal/Roanoke</b>
<b>11:00 am</b>	<b>Buffet Luncheon</b> Vegetarian and gluten-free options are included in the buffet selections	<b>Roanoke A/D</b>
<b>12:00 pm</b>	<b>Key Developments in Current National Topics</b> <b>Presented by: Ron Manderscheid, Ph.D., Executive Director, NACHBDD and NARMH</b>	
<p>Today, we are confronted with several wicked problems, such as opioid, suicide, and SMI deaths, within a context of huge expenditures with little effect. This presentation will summarize these wicked problems and then assess progress that we are making in developing the capacity to address them. New insurance, financing, and delivery models will be reviewed. A few future projections will be offered.</p> <p><b>Learning Objectives:</b></p> <ol style="list-style-type: none"> <li>1. Understand and be able to address the key wicked problems confronting behavioral health</li> <li>2. Become familiar with progress being made in health insurance coverage, service delivery integration, and new financing models</li> <li>3. Be aware of key future opportunities and threats</li> </ol> <p><i>Dr. Manderscheid will take questions from the audience</i></p>		
<b>1:15 – 1:30 pm</b>	<b>Stretch &amp; Comfort Break</b>	<b>Crystal/Roanoke</b>
<b>1:30 pm</b>	<b>Conference Workshops (Concurrent)</b>	
<p><b>Impact of Social Determinants on Behavioral Health</b> <b>Presented by:</b> Ron Manderscheid, Ph.D., Executive Director, NACHBDD and NARMH</p> <p>In today's, world, it is recognized widely that negative social and physical determinants of health play a major role in generating behavioral health problems. Understanding of this linkage has spawned trauma-informed care and major changes in how we approach rehabilitation and recovery. This presentation overviews the positive and negative social and physical determinants of health and outlines a strategy through which they can be addressed. Presentation will be followed by a discussion of implications for Virginia and its Community Services Boards.</p> <p><b>Learning Objectives:</b></p> <ol style="list-style-type: none"> <li>1. Become knowledgeable about the positive and negative social and physical determinants of health.</li> <li>2. Understand their implications for behavioral health and behavioral healthcare operations</li> <li>3. Engage in solutions that will address the adverse consequence of the negative social and physical determinants of health</li> </ol>		<b>Washington Hall</b>
<p><b>New Health Coverage for Virginia Adults</b> <b>Presented by:</b> Cindy Olson, Director, Eligibility and Enrollment Services Division, DMAS</p> <p>On June 7, 2018, Governor Northam signed the 2018 Virginia Acts of Assembly Chapter 2, (2018 Appropriations Act) authorizing the Department of Medical Assistance Services to amend Virginia's Medicaid State Plan to expand coverage to newly eligible individuals ages 19 through 64 with income up to 138% of the Federal Poverty Level, effective January 1, 2019. This workshop will provide participants information on eligibility criteria and the application process for this new Medicaid coverage.</p> <p><b>Learning Objectives:</b></p> <ol style="list-style-type: none"> <li>1. Learn eligibility criteria for the new coverage group</li> <li>2. Understand and review the application process</li> <li>3. Notifications to special populations</li> </ol>		<b>Crystal D/E</b>
<p><b>Battling the Opioid Crisis: One State at a Time</b> <b>Presented by:</b> Ariann Robino, LPC, NCC, Doctoral Candidate, Counselor Education and Graduate Assistant, Assessment and Evaluation, Office of Academic Decision Support, Virginia Tech</p> <p>As the nation grapples with one of the most major public health issues of our time, mental health professionals are responding to the calls for assistance. In the United States, the opioid crisis takes over 100 lives a day. Such staggering numbers require understanding, advocacy, and collaboration across systems that impact public policies related to this crisis. This workshop will engage attendees in understanding contributors to the opioid crisis as well as supply reductions strategies implemented across the country. Attendees will be encouraged to consider how they can impact their communities in addressing this epidemic.</p> <p><b>Learning Objectives:</b></p> <ol style="list-style-type: none"> <li>1. Understand contributors to the country's opioid crisis</li> <li>2. Learn various supply reduction strategies implemented across the country</li> <li>3. Participate in an activity designed to empower their role in addressing the opioid crisis in their communities</li> </ol>		<b>Monroe</b>
<p><b>Leading for Value: Preparing Your Organization for Value-Based Payment and Funding</b> <b>Presented by:</b></p> <ul style="list-style-type: none"> <li>• Stephen Horan, PhD, President, Community Health Solutions</li> <li>• Terry Laine, MS, PCMH CCE, Director of Operations, Community Health Solutions</li> </ul> <p>Virginia's CSBs are operating in an environment where value matters to payers and funders. Success in this environment will require creative leadership to assure that the organization is positioned to define and deliver value for key stakeholders. The workshop will</p>		<b>Wilson</b>

<p>be facilitated by the Community Health Solutions team, with Stephen Horan as the lead facilitator. The workshop content will be grounded in proven practices in strategy and leadership, along with Medicaid policy aims for value-based payment. This content will be supplemented with a resource page where participants can continue to learn about strategy and leadership for value-based payment and funding.</p> <p><b>Learning Objectives:</b></p> <ol style="list-style-type: none"> <li>1. Learn proven strategies for focusing your organization on delivering value for key stakeholders</li> <li>2. Learn about new developments in value-based payment with a focus on Medicaid payment policies</li> <li>3. Learn proven practices to help you lead for value every day</li> </ol>		
<p><b>Medication Assisted Treatment: The New Reality</b></p> <p><b>Panel Members:</b></p> <ul style="list-style-type: none"> <li>• William Forte, MD, Medical Director, Norfolk Community Services Board</li> <li>• David Hartman, MD, Section Chief of Outpatient Division and Psychiatrist, Department of Psychiatry and Behavioral Medicine, Carilion Clinic</li> <li>• William S. Rea, MD, Vice Chair and Associate Professor, Department of Psychiatry and Behavioral Medicine, Virginia Tech Carilion School of Medicine</li> <li>• James S. Reinhard, MD, Medical Director and Associate Director, Cook Counseling Center, Virginia Tech</li> <li>• Robert L. Trestman, Ph.D., M.D. Professor and Chair of Psychiatry and Behavioral Medicine Virginia Tech/Carilion School of Medicine and Carilion Clinic Department of Psychiatry and Behavioral Medicine</li> </ul> <p>A panel of Behavioral Health Physicians will discuss various aspects facing physicians regarding the Opioid epidemic in Virginia, the basics of medication assisted treatment, barriers to treatment and models of medication assisted treatment. The panel members will take questions with each topic.</p> <p><b>Learning Objectives:</b></p> <ol style="list-style-type: none"> <li>1. Explain how opioid use disorders are interwoven into the treatment population of their patients</li> <li>2. Discuss the barriers to use of effective medication-assisted treatment for comorbid opioid addiction</li> <li>3. Discuss models of delivery for medication-assisted treatment</li> </ol> <p><u>*For continuing education, the session offers:</u>  CME Program designates this live activity for a maximum of 3.0  AMA PRA Category 1 Credits™.</p> <p>This activity has been planned and implemented in accordance with the Essential Areas and Policies of the Medical Society of Virginia through the joint providership of Carilion Clinic’s CME Program and Virginia Association of Community Service Boards. Carilion Clinic’s CME Program is accredited by The Medical Society of Virginia to provide continuing medical education for physicians. Carilion Clinic’s. Physicians should claim only the credit commensurate with the extent of their participation in the activity.</p> <p>*CME sign-up will take place in the session with payment by billing to organization or check payable to VACSB.</p>	<p><b>Crystal A/C</b></p>	
<p><b>Treating Minors: Issues of Consent and Confidentiality</b></p> <p><b>Presented by: Karen A. Taylor, JD, MSW, Senior Assistant Attorney General, Office of the Attorney General</b></p> <p>Minors seeking treatment bring a full range of legal issues for providers to consider. This session will provide an overview on some of these legal issues including confidentiality and consent to treatment, minors seeking services alone, access to a minor’s records, the role of foster parents, and treatment of minors who are brought in by another family member who is not a parent or guardian.</p> <p><b>Learning Objectives:</b></p> <ol style="list-style-type: none"> <li>1. Be able to describe the various ways that minors may be admitted for inpatient mental health treatment</li> <li>2. Be able to identify situations when a minor may consent for treatment without parental involvement</li> <li>3. A better understanding of how privacy laws apply to minors, when consent is required to disclose protected health information, and who must provide this consent under various scenarios</li> </ol>	<p><b>Buck Mountain</b></p>	
<p><b>3:00 pm</b></p>	<p><b>Exhibit Center and Comfort Break</b></p>	<p><b>Crystal/Roanoke</b></p>
<p><b>3:30 pm</b></p>	<p><b>Conference Workshops (Concurrent)</b></p>	
<p><b>Adverse Childhood Experiences - The Greatest Health Outcome Predictor of Our Lifetime</b></p> <p><b>Presented by: Keith Cartwright, Behavioral Health Wellness Consultant, DBHDS Office of Behavioral Health Wellness</b></p> <p>Adverse Childhood Experiences (ACES) are a public health crisis. Until recently this crisis has been hidden from view. Our society has treated the abuse, maltreatment, violence and chaotic experiences of our children as an oddity that is adequately dealt with by emergency response systems. These systems are necessary and worthy of support. But it's time to start understanding the much deeper wounds those services don't heal, and why that puts generations of youth and families at risk for a multitude of negative health outcomes.</p> <p><b>Learning Objectives:</b></p> <ol style="list-style-type: none"> <li>1. ACES are a significant determinant of health</li> <li>2. ACES generate predictable patterns of brain architecture, behavior and traits</li> <li>3. Communities have the power to build thriving and self-healing communities</li> </ol>	<p><b>Buck Mountain</b></p>	
<p><b>DD Case Management and the Settlement Agreement: Successes and Future Plans</b></p> <p><b>Panel Members:</b></p> <ul style="list-style-type: none"> <li>• Kathy Drumwright, MA, VACSB Consultant</li> <li>• Challis Smith, RN, BSN, MEd, CCM, Director of Community Quality Improvement, DBHDS</li> <li>• Cristi McClanahan, LCSW, Director of Developmental Services, RBHA</li> <li>• Eric Williams, MSW, Director of Provider Development, DBHDS</li> </ul>	<p><b>Crystal D/E</b></p>	

<p>In this session, attendees will learn the efforts that have been underway since a DBHDS/CSB Workgroup was convened in February 2018. The primary responsibility of the workgroup has been to develop an organized and focused effort to track and monitor the outcomes that are necessary to build an accountable system of case management while meeting the requirements of the Settlement Agreement.</p> <p><b>Learning Objectives:</b></p> <ol style="list-style-type: none"> <li>1. Gain knowledge of the outcomes expected in Virginia’s DD Case Management System</li> <li>2. Gain an understanding of efforts underway to assist them in meeting the outcomes</li> <li>3. Learn best practices and tools which will assist them</li> <li>4. Learn what will be necessary to sustain the outcomes</li> </ol>	
<p><b>Medallion 4.0: The Next Transformative Step</b></p> <p><b>*Panel Members:</b></p> <ul style="list-style-type: none"> <li>• <b>Optima Healthcare:</b> Amanda M. Becker, LCSW, Director of Behavioral Health and Addiction Services</li> <li>• <b>Magellan Complete Care of Virginia:</b> Cheryl Ricciardi, RN, BSN, CCM, Vice President of Health Services</li> <li>• <b>Virginia Premier Health Plan:</b> Cleopatra Lightfoot-Booker, Psy.D., Associate Vice President of Behavioral Health Services</li> <li>• <b>Aetna Better Health of Virginia:</b> Harry Keener, PhD, LPC, LMFT, LSATP, Director of Integrative Services</li> <li>• <b>United Healthcare:</b> Karen Friesz, MA, MS, MBA, LPC, Behavioral Health Lead for the Medallion 4.0 contract</li> <li>• <b>Anthem:</b> Kimberly White, MS, LPC, Manager of Behavioral Health Services</li> <li>• <b>DMAS:</b> Todd Clark is the Manager for Member and Provider Solutions for the Medallion program at the Department of Medical Assistance Services (DMAS).</li> </ul> <p>Join the Six Managed Care Organizations and DMAS for an informative and lively panel discussion on Medallion 4.0 (M-4.0) implementation, including noted successes, benefits and the challenges already seen throughout the regions during this implementation process. Come meet the key people involved in this process!</p> <p><b>Learning Objectives:</b></p> <ol style="list-style-type: none"> <li>1. Meet your MCO partners: The Medallion 4.0 leads and experts in your region</li> <li>2. Engage in the opportunity to learn more about the M-4.0 implementation through a question and answer format</li> <li>3. Hear about emerging patterns, trends, available data and challenges of the implementation process.</li> <li>4. Discover what the Plans have learned from the CCC+ implementation that led to improvements in the M-4.0 implementation</li> <li>5. Learn about M-4.0 web resources for both Providers and Plan members</li> </ol> <p><b>Facilitators:</b></p> <ul style="list-style-type: none"> <li>• Beth Hopkins, VACSB Special Project Consultant</li> <li>• Bob Horne, LPC, CRP, MAC, LMFT, Director of Board Operations, Norfolk CSB</li> </ul> <p>*Written question forms are provided and will be collected during the presentation for the Q&amp; A session.</p>	<p><b>Washington Hall</b></p>
<p><b>In Health Matters, Place Matters: Integrating Equity into Community Health Evaluations</b></p> <p><b>Presented by:</b></p> <ul style="list-style-type: none"> <li>• Justin Crow, Director, Division of Social Epidemiology, Office of Health Equity, Virginia Department of Health</li> <li>• Glencora Gudger, Behavioral Health Equity Consultant, DBHDS</li> </ul> <p>For many Americans the community in which they live has a significant impact on their opportunity for optimal health. However, not all communities are granted the same opportunities. When examining significant differences in health status across communities through a health equity lens, you will find they are systemic and unjust. Moreover, these differences follow larger patterns of inequality that exist in society. One tool you can use to examine health inequities is The Virginia Department of Health’s (VDH), Health Opportunity Index (HOI). The HOI helps communities understand the many neighborhood-level factors influencing health. The HOI includes 13 indicators to inform communities about the social determinants of health (SDOH) in their areas and to emphasize the need for multisector collaboration to improve health outcomes for all community members. With space taken into account, the 13 indicators of the HOI predict over 80% of the variation in key health outcomes such as life expectancy and low birth weight. The presentation will provide background into the impetus and process for creating the HOI, with advice for states on how to replicate the HOI. We will discuss the 13 SDOH indicators in the HOI and their influence on health. We will also discuss how the influence of each indicator in predicting health outcomes varies across Virginia’s rural and urban areas, and in different regions. Finally, using specific examples from Virginia, we will discuss how programs and communities use the HOI to incorporate the SDOH into community planning, and to target resources towards specific factors and areas that have the largest impact on health outcomes.</p> <p><b>Learning Objectives:</b></p> <ol style="list-style-type: none"> <li>1. Understand how to reframe public health issues through a health equity lens</li> <li>2. Describe the process used to create an index to measure the Social Determinants of Health</li> <li>3. Discuss the trade-offs associated with selecting variables for the index</li> <li>4. Assess the influence of Health Opportunity on life expectancy and disability free life expectancy</li> </ol>	<p><b>Monroe</b></p>
<p><b>Accounting Updates for Community Services Boards</b></p> <p><b>Presented by:</b></p> <ul style="list-style-type: none"> <li>• Norman Yoder, CPA, Partner, Brown, Edwards &amp; Company, LLP</li> <li>• Susan Chapman, CPA, Director, Brown, Edwards &amp; Company, LLP</li> </ul> <p>This session will cover the Federal Awards audit process for Community Services Boards’ grants under Uniform Guidance, focusing on recent changes under the guidance with attention on areas that could be easy pitfalls for CSBs. The session will also cover GASB Statement No. 87, Leases, and the changes in lease accounting and recording that entities will need to implement to meet the standard. Changes in the lease accounting standard will require operating leases to be accounted for differently than in the past. Brown Edwards will discuss those changes. Finally, the providing of non-attest services by a firm that also functions as the entity’s</p>	<p><b>Wilson</b></p>

	auditor will be covered. Services to be discussed will include the conversion of financial records from cash to accrual basis, financial statement preparation, maintaining fixed asset listings, and other potential services that auditors would need to evaluate their independence standing before providing. <b>Learning Objectives:</b> 1. Provide participants with guidance on the upcoming changes for GASB Statement 87, Leases 2. Provide participants with guidance on using their audit firm for non-attest services – what’s allowed, what’s not allowed, and what’s a gray area 3. Provide participants with an understanding of the single audit process for Community Services Boards under Uniform Guidance	
5:00 pm	<b>Welcome Reception</b> Join your colleagues for light refreshments and a cash bar	Garden Courtyard
<b>Thursday, October 4, 2018</b>		
8:30 am	<b>Continental Breakfast and Exhibit Center</b>	Crystal/Roanoke
9:30 am	<b>2018 Virginia Public Policy Panel Presentation</b> Panel Members: <ul style="list-style-type: none"> <li>• The Honorable John Edwards, Senate of Virginia</li> <li>• The Honorable Charles Carrico, Senate of Virginia</li> <li>• The Honorable Daniel Carey, MD, Secretary, Health and Human Resources</li> <li>• Jennifer Lee, MD, Director, Department of Medical Assistance Services</li> <li>• Hughes Melton, MD, Commissioner, Department of Behavioral Health and Developmental Services</li> </ul> Moderator: Becky Bowers-Lanier, VACSB Legislative Consultant, B2L Consulting	Roanoke C/D
12:00 pm	<b>2018 Joseph V. Gartlan, Jr. Award Luncheon</b> This award is given annually in honor of the recipient of the Gartlan Award, an individual who has demonstrated exceptional leadership and advocacy.	Roanoke A/B
1:45 pm	<b>Exhibit Center and Comfort Break</b>	Crystal/Roanoke
2:00 pm	<b>CSB/BHA Board Member Workshops on State Budgeting Processes</b> <ul style="list-style-type: none"> <li>• 2-3 pm: Understanding Virginia's Budget Process and Advocacy in the General Assembly <b>Presented by: Michael Tweedy, Legislative Fiscal Analyst, Senate Finance Committee</b></li> <li>• 3:30–4:30 pm: Understanding DBHDS Budget Process <b>Presented by: Andrew Diefenthaler, Deputy, Finance and Administration Division, DBHDS</b></li> </ul>	Buck Mountain
2:00 pm	<b>Meetings (rooms are listed in italics)</b> <ul style="list-style-type: none"> <li>• Executive Directors Forum – <i>Crystal A/C</i></li> <li>• Children &amp; Family Services Council - <i>Wilson</i></li> <li>• Developmental Services Council - <i>Washington Hall</i></li> <li>• Emergency Services Council - <i>Pocahontas</i></li> <li>• Mental Health/Substance Use Disorder Services Councils – <i>Crystal D/E</i></li> <li>• Prevention Services Council - <i>Monroe</i></li> <li>• Quality Improvement Leadership Subcommittee - <i>Mill Mountain</i></li> <li>• Human Resources Leadership Subcommittee - <i>Harrison-Tyler</i></li> <li>• CSB Finance Directors - <i>Jefferson Boardroom</i></li> </ul>	
5:00 pm	<b>Networking Reception</b> Join us for heavy hors d'oeuvres, a cash bar, complimentary soft drinks, and networking opportunities with statewide colleagues, exhibitors and guests	Garden Courtyard
<b>Friday, October 5, 2018</b>		
8:00 am	<b>Buffet Breakfast</b>	Crystal A/C
9:00 am	<b>VACSB Combined Board of Directors/Membership Business Meeting – Agenda Page 22</b>	
<b>Conference concludes with adjournment of Board/Business Meeting</b>		

**Session Handouts on VACSB website**

Handouts and presentations will be posted on the VACSB website at [www.vacsb.org](http://www.vacsb.org), as permitted and as shared by the presenters. Please check with the presenter to see if the session handouts are available online before requesting paper handouts be printed/mailed to attendees.

**Session Seating**

Scheduling rooms for sessions is one of the most difficult of all conference tasks. We do our best to schedule topics, rooms, and presenters in ways to maximize conference space. There may be occasions when sessions draw many more participants than expected. In those instances, please be patient about the seating and/or consider another concurrent session. For sessions in which you are particularly interested, we strongly suggest you arrive as early as possible.

**Contact Hours**

DBHDS is sponsoring contact hours for attendance at conference workshops and the Public Policy Panel session. Certificates will be available at the registration desk during designated hours listed in the conference program. If you are here for both days, pick up a combined certificate on Thursday after the panel session.