

### **OBJECTIVES**

- Participants will understand the purpose of a the preadmission screening summary
- Participants will be able to identify common errors that reduce the effectiveness of a summary
- Participants will be able to identify key components of an effective preadmission screening summary.

#### THE SUMMARY SECTION

This section includes "Summary of presenting crisis" and "Assessment and disposition recommendation summary". We will be focusing on the latter.

For the Summary of presenting crisis, include whether or not an ECO was initiated, where individual is currently, how they were brought to that location, and why the person was brought for in evaluation.

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Strengths or moderating factors related to documented risk issues and/or concerns:

Assessment and disposition recommendation summary (including person-specific triggers that could quickly increase risk for suicidal or physical harm or quickly decrease ability to care for self and basic needs, and any available resources or protective factors):

# THE ASSESSMENT AND DISPOSITION RECOMMENDATION SUMMARY

- An effective assessment disposition summary will be short, easy to understand, and note all the info relevant to making a decision regarding an individual's risk
- Relevant Info includes:
  - Evidence of risk
  - Mental health symptoms linked to the risk
  - Identification of supports available to client or the lack thereof
- It will also include the disposition with justification and any recommendations for follow up.

### HOW IS THE ASSESSMENT SUMMARY USED?

- The summary is a quick way to get the essential details about a case.
- For individual that require hospitalization, it provides the justification for pursuing a Temporary Detention Order (TDO).
- During the bed search process, it a quick reference for hospital staff to find key information.
- For individuals released, it outlines how the individual will be supported in the community.

# COMMON PITFALLS ENCOUNTERED IN WRITING THE SUMMARY

- Wordiness
- Ambiguous descriptions
- Use of jargon or abbreviations
- Intense focus on past behavior
- Predicting the future
- Making conclusions/decisions outside of your role/expertise

#### PITFALL #1: WORDINESS

- When we add too much information to the summary, important information can get buried among inconsequential details.
- Dense summaries may also take longer to be reviewed by receiving facilities.
- Utilize the sections of the prescreen intended for details to expand on info.
   Highlight information key to formulating your disposition in the summary section.

### WHERE DO I PUT ALL MY DETAILS?

Use Section B - "Risk
 Assessment Details" to
 document the details of
 your assessment. It's in
 the name.

B. RISK ASSE	SSMENT DETAILS	
1. REASON FO	OR REFERRAL	
2 CUDDENT	AND HISTORICAL DISK INDICATORS	
Z. CURRENT	AND HISTORICAL RISK INDICATORS	
	>> Suicidal Ideation/Behavior: Screen for Current and Historical <<	
Current & Historical	Comments	ne wn/ rted
Thoughts	(details for each item that is applicable, including timeframe)	None known/ reported
and Means		
Suicidal		
Thoughts		
Suicide Plan		
Suiciue Pian		
Suicidal		

### OTHER AREAS FOR DETAILS

#### Mental Status Narrative

34	TAZATA	_: i i		_:		
Memory	□WNL	□impaired im	mediate	□impaired rece	nt	□impaired remot
	□other:					D-th
Appetite	□WNL	□decreased	□increased	□weight loss	□weight gain	
Sleep	□WNL	□insomnia	□onset	□maintenance	□hypersomnia	□other:
			problem	problem		
Insight	□WNL	□some	□little	none	□blaming	□other:
Judgment	□WNL	□impaired	□poor	□other:		
•		osychosis? 🗆 No				,
-		osychosis? □ No ptoms of psychosis				,
Is the person	showing sym	•	? □ No □	Yes (if yes, describ		,
Is the person  Mental Statu  Engagement	showing symposites Narrative (o	ptoms of psychosis description of sym Response to Inter	? □ No □ ptoms checked viewers	Yes_(if yes, describ above):		,
Is the person  Mental Statu  Engagement Person's repo	showing symposites Narrative (of Section 1985), Reliability, Internative (of Section 1985), Reliability, Relia	ptoms of psychosis	e? No D ptoms checked viewers nt. Yes [	Yes_(if yes, descrit above): □ No	e in Mental Stat	,

6. FEASIBILITY OF LESS RESTRICTIVE ALTERNATIVES								
	Yes	No	N/A					
Suicide								
Available resources are sufficient to address immediate suicide risk and person-specific triggers								
Physical Harm								
Available resources are sufficient to address immediate risk of physical harm and person- specific triggers								
Inability to care for self and basic needs								
Available resources are sufficient to improve person's ability to care for self and basic needs								
Plans for addressing risk in the <u>community</u> or- Rationale why less restrictive alternativ (□ <i>If checked, see attached safety plan</i> ):	ves no	t feas	ible					

Feasibility of Less Restrictive Alternatives

### PITFALL #2: AMBIGUOUS DESCRIPTIONS

- Using terms like "aggressive", "combative", or "psychotic" to describe
  individuals lead reviewers to make assumptions based on their own
  experiences. These assumptions may not be accurate what is going on for the
  individual in question and result in unfavorable decisions.
- Describe what behaviors have been observed (such as punching a wall) or what statements the individual has made.

## PITFALL #3: USE OF JARGON OR ABBREVIATIONS

- Avoid filling your summaries with unnecessary jargon. Our goal is to get people help, not to impress them with your prodigious vocabulary. Issues with understanding/communication may result in delays in care.
- Also avoid using abbreviations that are not regularly used by the general population. This can also lead to confusion and delays in treatment.
- Use laymen's terms as much as possible

# PITFALL #4: TOO MUCH FOCUS ON PAST OR FUTURE

- The disposition summary should focusing on supporting the justification for our disposition. A disposition of involuntary treatment needs to be based on recent/current behavior.
- Do not make claims that the client will do something or that something will happen unless it is supported directly by something the client is currently doing or threatening to do.
- Avoid providing too much details about behaviors that occurred over 48 hours ago. Reference past behaviors as needed to compare with current behavior.
   Focusing too much on past behavior can result in wordy summaries.

# PITFALL #5: TALKING OUTSIDE YOUR ROLE/EXPERTISE

- Avoid making comments about what law enforcement, medical staff, or outside agencies should do in your summary.
- Focus on documenting your clinical impressions and what can be offered through your agency when making follow up plans
- If a partner agency has plans that will impact the disposition, quote the person on what they say they will do. If their plans have no impact or relevance to the crisis, don't include it in your documentation.

#### SUMMARY WRITING PITFALLS

#### Ineffective habits

- Wordy narratives
- Ambiguous descriptors of individual of situation
- Use of jargon/abbreviations
- Intense focus on history and/or predicting the future
- Making conclusions outside your role/expertise, such as things related to medical or legal.

#### Instead....

- Concisely summarize
- Identify specific behaviors that indicate risk or safety
- Use layman terms
- Keep main focus of recent behaviors/statements
- Keep interpretations within scope of your profession. Quote other professionals when appropriate.

#### ACTIVITY

- Let's break up into groups
- Each group will be given a prescreen to review.
- You have pages 2-7 of the preadmission screening report. Names have been removed.
- Take 10-15 minutes to review the report with a focus on the presenting summary and disposition summary.
- Note what was done well and what could be done better.